

Product Information Sheet

COMMISSION DELEGATED REGULATION (EU) 2023/1669 with regard to the energy labelling of smartphones and slate tablets

1. Trademark		2. Model identifier	
acer		A25014 (X12-21M)	
3. General product parameters:			
Parameter		Value	
4. Device type		Tablet	
5. Operating system		Android	
6. Energy efficiency class		F	
7. Battery user-replaceable		No	
8. Battery endurance per cycle (END _{device} [h])		80	
9. Battery endurance in cycles - default settings [cycles]		800	
10. Rated battery capacity (C _{rated} [mAh])		8 000	
11. Shipped with protective cover		No	
12. Repeated free fall reliability test - falls without defect [n]		2	
13. Repeated free fall reliability test - falls without defect, tested in fully extended state [n]		n.a.	
14. Repeated free fall reliability class		E	
15. Ingress protection rating		IP42	
16. Specified immersion depth in water, in case of IPx8 [m]		n.a.	
17. Screen scratch resistance on Mohs hardness scale		4	
18. Charger	Required output power [W]	20	
	Receptacle type (at device end)	USB-C	
Repairability information:			
19. Minimum guaranteed availability of operating system security updates, corrective updates and functionality updates (years)		5	
20. Repairability Class (based on the index below)		C	
21. Repairability Index		3,19	
21a. Disassembly Depth (S _{DD}) score		2,80	
21b. Fasteners (type) score (S _F)		3,60	
21c. Tools (type) score (S _T)		4,00	
21d. Spare Part score (S _{SP})		5	
21e. Software Updates (duration) score (S _{SU})		1	
21f. Repair Information score (S _{RI})		3	
22. Weblink to information on spare parts availability for professional repairers and end users		https://www.acer.com/gb-en/support/Repairability	

23. Weblink to repair instructions for end-users	https://www.acer.com/gb-en/support/Repairability
24. Weblink to indicative pre-tax prices	https://www.acer.com/gb-en/support/Repairability
Additional information:	
25. Minimum duration of the guarantee offered by the supplier [months]	12

Model placed on the Union market from 14/11/2025.



EPREL registration number: 2507729

<https://eprel.ec.europa.eu/qr/2507729>

Supplier: Acer Italy S.R.L. (Authorised representative)

Website:

Customer care service:

Name: Acer Italy S.R.L.

Website:

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